

## The 1313 Innovation Center Powered by Ursuline Academy

A Visit to Lucky's Dinner for a Breakfast Meeting



“On their Plate”

Mrs. McNichol’s Innovation exchange class visited Lucky’s Diner for breakfast with Owner, Mickey Donotello and Manager, Matt to explore the restaurant industry and discuss food service challenges. The class, working in teams, asked questions and probed in order to uncover a range of potential opportunities. Student teams focused on four customer segments: customers, service employees, restaurant managers and small business owners.

### “Serving Up Solutions”

Each team will come up with at least 10 possible solutions to areas that were identified during their visit to the diner and will share those ideas with the company later in December.



Special thanks to Mickey, Matt and the entire crew at Lucky's for allowing this personal and up-close breakfast meeting to happen!